

# Canadian Patient Safety Institute Key Focus Areas

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### ***Canadian Patient Safety Institute objectives for the year and extent to which they were met***

At the start of the 2016-17 fiscal year, the Canadian Patient Safety Institute laid out a plan to further advance its strategic goals, and defined success as follows:

- **Goal 1:** Evaluation of progress and impact of the National Patient Safety Consortium and the Integrated Patient Safety Action Plan, a more coordinated pan-Canadian approach to measurement, and above all, the creation of enduring collective mechanisms that can continue to establish and act on pan-Canadian and patient and family driven priorities to achieve safer care.
- **Goal 2:** Implementing a renewed *Safer Healthcare Now!*, connecting existing products and tools of the Canadian Patient Safety Institute and others to the new platform, realigning the research program to support knowledge translation, and organizing and collaborating internally to support innovative product development.
- **Goal 3:** Further building system level capability by continuing to deliver learning programs, embedding products and competencies in pre-professional and post-graduate education, reaching regulators and leveraging a network of patient safety educators.
- **Goal 4:** Continued communications and engagement of collaborators in the Integrated Patient Safety Action Plan, more targeted and personalized interactions with our stakeholders, and setting the stage for increased public awareness of patient safety issues.

In addition, we identified specific priorities within these goals for finishing strongly over the remaining two years of the existing funding agreement, including building capability for a systems approach to safety issues, supporting the development of the “how to” for patient engagement, improving patient safety in indigenous communities, developing a government relations strategy, and partnering with industry.

The Canadian Patient Safety Institute advanced many of these goals over the 2016-17 fiscal year, and has many accomplishments to be proud of, including continued progress on the Integrated Patient Safety Action Plan, launch of the Hospital Harm Measure and the SHIFT to Safety program, and the most successful Canadian Patient Safety Week ever. In addition, the Performance Measurement Framework section of the Annual Report presents some of the measures of success over the past year compared to initial targets.

Challenges remain, perhaps most notably to continue to engage hearts and minds at all levels of the system, amid so many other competing demands, in recognizing the full magnitude of the continuing patient safety opportunities.

### ***Overview of the significant expected results to be achieved in the upcoming fiscal year***

Based on the progress achieved, the Canadian Patient Safety Institute's Operational Plan for 2017-18 updates what is needed to achieve further progress. The plan approaches the 2017-18 fiscal year as a bridge, in which the Canadian Patient Safety Institute will focus on finishing strongly on the strategic goals that were laid out in the 2013-18 Business Plan, while laying the foundation for our impact in a future funding period.

Success in the 2017-18 fiscal year will mean:

- **Goal 1:** Continued progress and unprecedented collaboration on the Integrated Patient Safety Action Plan, engagement of leaders and policymakers across Canada, evaluation of the impact of this collective effort, and consideration of the ways to sustain an enduring collective effort to make care safer in Canada beyond March 2018.
- **Goal 2:** Further development of SHIFT to Safety content that engages leaders, providers, patients and the public, strengthened by the launch of TeamSTEPPS® and the Wave Two Home Care Safety Collaborative, and establishing additional connections between existing products and tools of the Canadian Patient Safety Institute and others to this framework.
- **Goal 3:** Further building system level capability by delivering learning programs and embedding patient safety in pre-professional and post-graduate education, and handing off mature programs to valued partners so that we can introduce new innovations to patient safety education and training.
- **Goal 4:** Continued communications and engagement of collaborators in the Integrated Patient Safety Action Plan, as well as more targeted and personalized interactions with our stakeholders, and increased public engagement in patient safety issues.

In addition, the organization continues to advance the priorities that will position the Canadian Patient Safety Institute for success into the future, including making connections to identify opportunities for projects in indigenous communities, undertaking purposeful government relations and industry relations strategies, and telling our story more assertively to demonstrate the need for and impact of our work.